

## **“Fall Head Over Tails in Love” One Day Adoption Event – Frequently Asked Questions**

The BC SPCA and Hill’s® Pet Nutrition are excited to match more animals to their forever homes on Oct. 13, 2018. Adopting a pet from the BC SPCA is a rewarding experience for both you and the animal, but there are many topics to consider when thinking about bringing a new pet into your home. We recommend reading this page for some pre-adoption tips and other helpful information to begin your adoption journey, and below are some FAQs to read before you fall head over tails in love with your new pet:

### **Q: Will shelters be extending/changing their hours for the Fall Head Over Tails in Love adoption event?**

A: Please inquire with your local shelter for their hours of operation on Saturday, Oct. 13, 2018. [Visit our website to find out which location is closest to you.](#)

### **Q: Are there any branches that will not be participating in this event?**

A: BC SPCA shelters/branches/community centres that adopt animals out will be participating in this event. This event is province-wide.

### **Q: What does my pet adoption fee include?**

A: While being an animal guardian is an invaluable experience, there are certain costs associated with adopting your pet. The adoption fee that we charge helps to cover our cost of caring for animals, while we find them loving homes. For a full list of what is included in each adoption fee, by type of animal, [please visit our webpage to learn more.](#)

### **Q: How does the discount work?**

A: On Oct. 13, 2018, adoption fees on cats, kittens, dogs, puppies, rabbits, birds and small animals will be reduced by 50%. Adoption fees vary by animal and by shelter. Find your local branch’s fees [here](#). The discount on horses and farm animal adoption fees will be on a case-by-case basis.

### **Q: Will the BC Pet Registry fee be discounted?**

A: Yes, you will receive a 50% discount on the BC Pet Registry fee\* on Oct. 13, 2018. (\*The fee is only applicable to dogs, puppies, kittens, cats and rabbits.) [Read more about the BC Pet Registry.](#)

### **Q: Where can I see what animals are available for adoption?**

A: You can view our [adoptable animals online](#), or visit your local shelter. Our website is live and updates frequently, however, we cannot guarantee the animal online will still be available for adoption by the time you arrive at the respective shelter.

### **Q: Is every dog, puppy, cat, kitten, rabbit spayed/neutered prior to adoption?**

Yes, every dog, puppy, cat, kitten, and rabbit adopted will be spayed/neutered prior to going home (a voucher may be provided for pediatric surgeries at select locations).

### **Q: I adopted an animal on another day. Would I be able to get the discount you are offering on Saturday, Oct. 13<sup>th</sup>?**

A: Thank you so much for welcoming an animal into your home! Unfortunately, this is a one-day only event, and we will not be able to offer the discount outside of Saturday, Oct. 13<sup>th</sup>.

**Q: I can't make it to a branch on Saturday, Oct. 13<sup>th</sup>, but I would really like to adopt. Can I raincheck the discount for another day?**

A: Thank you so much for your interest in adopting! Unfortunately, we are only able to offer this discount for one day.

**Q: Is there anything different from the usual BC SPCA adoption process on Saturday, Oct. 13<sup>th</sup>?**

A: No. We are first and foremost committed to matching animals with their new guardians. We will be utilizing the same adoption matching processes we use at all our branches. [You can read more about how we match animals with their guardians online.](#)

**Q: What happens if the shelter I go to no longer has any animals left?**

A: We thank you for your interest in wanting to take an animal home, however, we will not be offering rainchecks. This is a province-wide event, so we invite you to check other [shelters close to you](#) – they may have your perfect match!

**Q: Will there be other organizations participating in this event that are not a part of the BC SPCA?**

A: No. This will be a BC SPCA-only event.

**Q: Are farm animals spayed/neutered prior to adoption?**

A: All male farm animals and horses are castrated (neutered) prior to adoption, but females are not spayed.

**Q: What does it mean if an animal's location is listed as "Special Rescue (Provincial) Shelter?"**

A: Animals listed as available for adoption in the "Special Rescue (Provincial) Shelter" of the BC SPCA are typically larger animals such as horses that have been involved in cruelty investigation cases and are now ready for adoption. These animals could be located anywhere in the province. Please email [rescues@spca.bc.ca](mailto:rescues@spca.bc.ca) for more information about an animal you're interested in.

**Q: Is my household ready to bring home a new pet?**

A: There are many things to contemplate when thinking about bringing a new pet into your home. We invite you to read about some of the things to [consider before adopting](#), as well as some of our frequently asked questions about [pet care and behaviour](#).

**Q: Who is Hill's® Pet Nutrition?**

A: Hill's® Pet Nutrition is a valued long-term partner of the BC SPCA and provides all BC SPCA shelters with food for cats, kittens, dogs and puppies in our care. Hill's is passionate about providing the proper nutrition that helps pets find their way to a loving home.